

## **Important Update – Freight Policy**

Valued Customer,

Despite ongoing efforts to mitigate rising fuel and transportation costs the continued freight carrier escalations make it necessary for us to update our current transportation policies. Effective immediately you will see changes to the required minimum order value to qualify for free freight.

In addition, orders will now be subject to a fuel surcharge. The surcharge, calculated at 0.5 percent of the value of the product shipped (excluding freight charges), will be assessed on all orders that are shipped via UPS, FedEx, or LTL. This does not apply to “will call” orders.

We value your business and appreciate your understanding as we all work through these challenging times.

Sincerely,

The ALCO Team